

**Nottingham Local Joint Pitch Council**  
**Minutes of the Meeting of the Nottingham LJPC**  
**Held on 2<sup>nd</sup> November 2005**

PRESENT: Neil Pateman, NJPC  
Nina Coverley, Nottingham Racecourse  
Alan Bennett, NAB  
Alan Carter, RBA

1. Previous Minutes

No minutes were available from the previous meeting.

2. Minutes on the NJPC Website

NP informed the Council that the minutes of the LJPC would be posted on the NJPC website.

3. Designated Numbers

It was unanimously agreed to keep numbers to the same levels as 2005.

Rails	-	6	All meetings
Tatts	-	29	22 April, 19 <sup>th</sup> May, 20 <sup>th</sup> May, 8 <sup>th</sup> July, 15 <sup>th</sup> July, 29 <sup>th</sup> July, 4 <sup>th</sup> August, 15 <sup>th</sup> August
	-	22	All other fixtures

4. Manning of Members Entrance from Tatts

NC stated that she would continue not to man the members entrance from tatts due to staffing costs. NC said she would block the entrance if bookmakers agreed. AB and AC thought this would not be in the best interests of either tatts or rails bookmakers. AB asked if it was not going to be manned, could clearer signage be put up at the members entrance? NC agreed to do this.

5. Race Sponsorship

AB agreed tatts would sponsor a race on 15<sup>th</sup> July. AC said the rails may contribute. AB will sort out the money and liase with NC.

6. Customer Service

NC explained about complaints that she had received from customers about bookmakers. NC asked that bookmakers make customer service a priority while serving the public.

7. Any Other Business

NC confirmed there would be no annual members badge this season but the racecourse is looking to do alternative packages.