

Once the operator has signed into their e-services account on the Gambling Commission website. The link is below:

<https://secure.gamblingcommission.gov.uk/EServices/Account/LoginReturnUrl=eservices>

If the operator selects the Generate licence button. This will generate a copy of the licence.

The screenshot displays the 'eServices Hub' interface. On the left is a teal sidebar with a menu including: Hub, Audits, Address Management, Invoices and payments, Domain names, Games register, Key events, LCCP notification, Lottery submissions, Regulatory returns, Security audits, and Trading names. The main content area is titled 'Welcome to eServices' and contains an 'Account summary' section. This section is divided into three columns: 'Account summary' (listing 'Reg Returns Betting Limited' and 'Account number -'), 'Current licence details' (listing 'Non-Remote' and 'General Betting Limited'), and 'Manage your profile' (with links for 'Change your email address' and 'Change password'). A 'Generate licence' button is located at the bottom right of the account summary section, with a blue arrow pointing to it from the text above. To the right of the account summary is a 'Contact us' section with the heading 'Any questions?' and text: 'If you require assistance with eServices, please contact Test Account9 who is the Online Administrator for this account.' Below this is another 'Contact us' section with links for 'Any questions?', 'Try our new Video Tutorials', and 'Contact us: Email: [licensing@gamblingcommission.gov.uk](mailto:licensing@gamblingcommission.gov.uk)'.