



The Federation of Racecourse Bookmakers Limited

Association of
Racecourse Bookmakers

National Association
of Bookmakers

Rails Bookmakers
Association



17th November 2017

Dear Bookmaker,

Responsible Gambling Workshop for Racecourse Bookmakers
Wednesday 6th December 2017 at Wokingham - RG40 1ST

You are invited to attend the above workshop which is offered to you for your benefit and at no charge. This event has been organised by the FRB at the request of the Gambling Commission (GC) and will provide the opportunity for a valuable exchange of information. There will be presentations from GC and Serve Legal but AGT will also have representation. It is our intention that the event should be helpful to you but it is also an opportunity for you to evidence to GC your commitment to the requirements of the Gambling Act.

VENUE: Hilton: St Anne's Manor, 1 London Road, Wokingham, RG40 1ST: [M4 Jctn10 > A329 (M) 'Wokingham' > cont' 2 jctns 'Wokingham' > left 'St. Annes Drive' > left > left > rt > rt > left onto 'restricted use....' (Hotel is on rt)] Contact: Tel: 01189 772550/ Fax: 01189 772526/ Web: www.3.hilton.com/Hotel/Wokingham

TIMES:

11am	Arrival/ Registration -Teas/ Coffees/ Biscuits (Meeting Room - Sunningdale)
11.30am	START: morning session
1pm	Buffet lunch (Sunningdale Foyer)
1.30pm	RESUME: afternoon session
3.30pm	End

PROGRAMME: (for guidance only - may be amended on the day as appropriate)

Brief introduction by Robin Grossmith

- Gambling Commission remit and ways of working
- Preventing underage betting – session involving input from Matt Eastwood (Serve Legal) and the Gambling Commission
- Providing socially responsible betting

Buffet lunch – (Sunningdale Foyer)

- Treating customers fairly
- Safeguarding against crime and money laundering
- Compliance quiz
- General Q and A

Close

If you/ your representative/s will be attending this event, it would be helpful if you could confirm for catering: Please complete and return the slip below to FRB 19 Culm Valley Way, Uffculme, Devon EX15 3XZ **or** Tel: 01884 841859 **or** email your details to: secretary@frb.org.uk **by 29th November 2017.**

(Please print details below clearly)

Name/Company.....Contact:Tel/Email.....,
will be attending the Responsible Gambling Workshop for Racecourse Bookmakers on Wednesday 6th December 2017 at Hilton, Wokingham RG40 1ST. Please delete/ state requirements as appropriate below:

I have mobility needs: Yes/No (state requirements).....

I have dietary needs: Yes/No (state requirements).....

Kind regards

Directors - Federation of Racecourse Bookmakers Limited